

Protecting Sight. Empowering Lives.®

Actionable Steps & Considerations When Expanding Retina Practices

Tuesday, August 24, 2021

Sponsored by the American Academy of Ophthalmic Executives

Meet the Panel

- Moss Fenberg, MD
 - o Retina Specialist, Southwest Eye Consultants
- Joanne Mansour, OCSR
 - o Practice Manager, The Virginia Retina Center
- Stephanie Collins Mangham, MBA
 - o CEO, Austin Retina Associates
- Moderator:
 - o Joy Woodke, COE, OCS, OCSR
 - o Academy Coding & Practice Management Executive



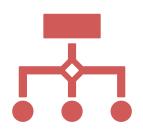


Questions for the Panel?



Join our Townhall Discussion!

Please submit your questions using the Q&A button. Please do not submit via chat or click on the raised hand.



Attendees can "promote" a posted question to move to the top of the queue.





Recording and AAOE Resources







A recording of this presentation will be posted following this live session to <u>https://www.aao.org/practice-</u> <u>management/resources/videos</u> Resources discussed during this webinar will be available on the webpage

Questions following the session may be emailed to **retinapm@aao.org**





Poll #1

- In the next 6 months, our practice plans to expand by
- 1. Adding a new physician
- 2. Opening a satellite office
- 3. Merging practices or other consolidation
- 4. Increasing resources! Staff, exam lanes, test equipment, etc





Growth in the Retina Practice



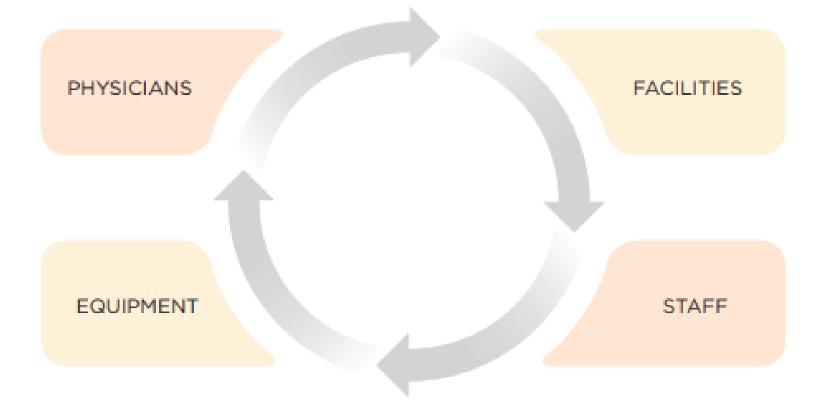


How





Expanding Practice Resources



Learn More: Strategically Grow Your Retina Practice



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Poll #2

- When adding a new physician, what is the most challenging?
- 1. Recruiting
- 2. Credentialing
- 3. Staffing
- 4. Adapting to practice culture



Adding a New Physician



AAOE Resources:

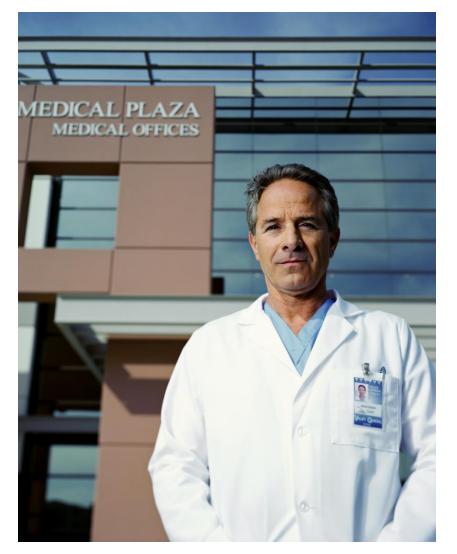
New Physician On-boarding Checklist



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Expanding Locations



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AMERICAN ACADEMY OF OPHTHALMOLOGY® AAOE Resources:

Strategically Grow Your Retina Practice



Poll #3

- Which of the following best describes your retina practice?
- 1. Medium-large retina only practice
- 2. Solo-small retina only practice
- 3. Private equity retina practice
- 4. Multi-subspecialty ophthalmic practice





Mergers, Acquisitions, Consolidations

AAOE Resources:

Practice Purchase Checklist



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Retiring Physician

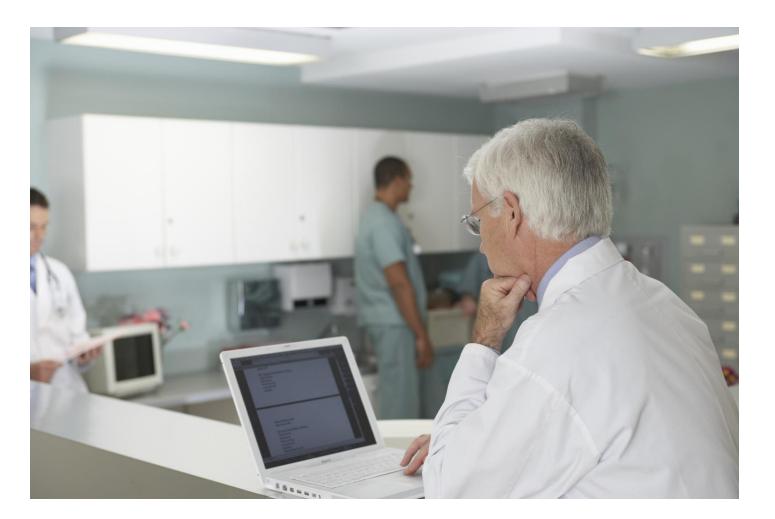
AAOE Resources:

Practice Closing Checklist

Video: Selling an Ophthalmology Practice



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Practice Development



AAOE Resources:



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Practice Management Advice: Marketing

Managing Change



AAOE Resources:

PM Advice: How to Get Staff Buy-in

EyeNet Article: Project Management, A Six Step Approach





Planning for Success

PHYSICIANS

- · Ease of chart access
- · Clinical staff and scribes
- · Effective patient flow

EQUIPMENT

- Maintenance
- Staff training
- · Accessibility

FACILITIES

- · Efficient use of space
- Standardization
- Supplies
- · Patient convenience

STAFF

- Communication
- Education
- · Leadership & teams
- Information technology



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What Next?



The AAOE community

can contribute to your success!

The Ophthalmic Advisors Group

Solve your coding and business challenges with Academy experts.

Learn More

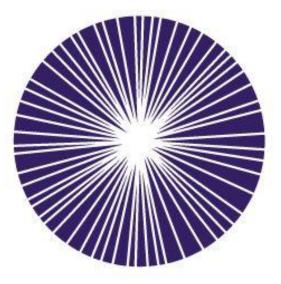


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Email questions to retinapm@aao.org



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