

While branding, visibility and awareness are core benefits of exhibiting, the real payoff will come from getting face-to-face contact with <u>enough</u> of the <u>right</u> people during the show.

#### **CRITICAL SUCCESS FACTOR #2: IDENTIFY & ATTRACT YOUR IDEAL VISITORS**

When it comes to tradeshows, it's important to understand two things: 1. you have a limited amount of capacity for face-to-face interaction, 2. not everybody attending the Annual Meeting are the right people for you.

The principle of **Selective Attraction** is one of the most important things you need to address to execute an effective exhibit. You do not want to just rent space, show up and hope the right people find you. Here are three important questions you and your team need to give thoughtful answers to and act on:

### 1. Who are the right people for you?

•	Relationship with company? Customers/Prospects in Sales Funnel/New Contacts/Other?			
•	Specialty/SubSpecialty?			
•	Practice Setting?			
•	Job Title/Function?			
•	Size?			
	Other?			

## 2. How much is enough? Calculate your Exhibit Interaction Capacity using the formula below:

		<u>Example</u>	Your Company
•	Number of exhibiting hours:	28	28
•	(x) Average number of booth staff on duty:  o Rule of thumb: 50 sq. feet per staffer	x *2	
•	(x) Target number of interactions per hour/per staffer:  o 3 conservative/ 4 moderate / 5 aggressive	<u>x *3</u>	
•	(=) Your Exhibit Interaction Capacity:	168	

# 3. What specifically are you going to do between now and show time to make sure your company is "in their mind" and "on their agenda"?

- What lists sources will you use? Consider internal and external sources.
- What is your message or reason why they should visit you?
- What will they SEE DO LEARN GET by visiting your booth?
- What media will you use? When?
  - > Pre- and At-Show: Email, Social Media, Direct Mail, Phone Calls, Print Ads, Web Ads, Public Relations, Banners/Signs
  - ➤ In-Booth: Literature, Giveaways

# 4. Create a marketing calendar to help you manage your marketing program.

Example:

Media	Subject/Message	Product/Service	Send Date	Cost
Email 1	Learn how to solve	Product 1	8 weeks prior-1/1/XX	\$
Postcard	Free sample of our new	Product 1	6 weeks prior-1/15/XX	
Email 2	See our new widget in action	Product 2	4 weeks prior-2/1/XX	
Facebook	Operate our new widget	Product 2	4 weeks prior-2/1/XX	

For a deeper dive on this critical exhibiting topic, view the Driving Qualified Booth Traffic webinar replay available on the Exhibitor Resource Center web page.

The Exhibitor Resource Center is your one stop place to access critical knowledge tools and resources. Please be sure to visit and share the link with everyone involved with your exhibit program.

Finally, please mark your calendar and be sure to register for this educational webinar:

 Secrets of the Aisles: Critical Skills Every Booth Staffer Needs to Know and Apply Thursday, October 12<sup>th</sup>, 2:00 – 2:45 pm Eastern.
 Here's the registration link: https://attendee.gotowebinar.com/register/3587934423711001091