

## Objectives, Pre and Post-Test Questions for a Patient Care Educational Activity

### Objectives:

After completing this educational activity on *Patient Care*, you should be able to:

- State what role HIPAA plays in routine patient care.
- Identify the appropriate time to discuss an error/complication with your patient
- List at least 3 Rules of the Code of Ethics that pertain directly to patient care

### Pre and Post-Test Questions:

1. Appropriate means of transmitting patient photos include:
  - A. Texting the photos
  - B. Faxing the photos
  - C. Emailing the photos
  - D. All the above.
  - E. All the above if encrypted
  - F. None of the above. There are no restrictions on the use or disclosure of fully de-identified health information.
  
2. During cataract surgery, a crack develops in the IOL implant. The problem is immediately recognized, but not disclosed to the patient. What should you do?
  - A. Do not tell the patient unless he/she later complains about visual acuity.
  - B. Tell the patient as soon as possible after the surgery that you will replace the lens if the patient finds postoperative vision unsatisfactory.
  - C. Tell the patients as soon as possible after the surgery and engage him/her in appropriate methods to manage the situation.
  
3. A post-cataract surgery patient complains at each postop visit that her vision is not as promised, that she's having a slow recovery because of CME, she says you "botched" her surgery, and "screwed up" her eyes. Her complaints are becoming threatening sounding. What should you do?
  - A. End the physician-patient relationship and promise 30-days of continuing care until she finds another ophthalmologist.
  - B. Refer the patient for a 2<sup>nd</sup> opinion with a promise to stay involved in her care if she wishes.
  - C. Either of the above.