Hopefully, by now you have met with your sales and marketing team and written your top three exhibiting goals and created action plans for the Annual Meeting. If so, you have put yourself in the top 20% of exhibitors!

While branding, visibility and awareness are core benefits of exhibiting, the real payoff will come from getting face-to-face contact with enough of the right people during the show.

CRITICAL SUCCESS FACTOR #2: IDENTIFY & ATTRACT YOUR IDEAL VISITORS

When it comes to tradeshows, it’s important to understand two things: 1. you have a limited amount of capacity for face-to-face interaction, 2. not everybody attending the Annual Meeting are the right people for you.

The principle of Selective Attraction is one of the most important things you need to address to execute an effective exhibit. You do not want to just rent space, show up and hope the right people find you. Here are three important questions you and your team need to give thoughtful answers to and act on:

1. **Who are the right people for you?**
   - Relationship with company? Customers/Prospects in Sales Funnel/New Contacts/Other?
   - Specialty/SubSpecialty?
   - Practice Setting?
   - JobTitle/Function? _________
   - Size?
   - Other?

2. **How much is enough?** Calculate your Exhibit Interaction Capacity using the formula below:

   \[
   \text{Exhibit Interaction Capacity} = \text{Number of exhibiting hours} \times \frac{\text{Average number of booth staff on duty}}{50 \text{ sq. feet per staffer}} \times \frac{\text{Target number of interactions per hour/per staffer}}{	ext{3 conservative/4 moderate/5 aggressive}}
   \]

   **Example**
   - Number of exhibiting hours: 28
   - Average number of booth staff on duty: 2
   - Target number of interactions per hour/per staffer: 3
   - Exhibit Interaction Capacity: 168

3. **What specifically are you going to do between now and show time to make sure your company is “in their mind” and “on their agenda”?**
   - What list sources will you use? Consider internal and external sources.
   - What is your message or reason why they should visit you?
   - What will they SEE – DO – LEARN – GET by visiting your booth?
   - What media will you use and when?
     - Pre- and At-Show: Email, Social Media, Direct Mail, Phone Calls, Print Ads, Web Ads, Public Relations, Banners/Signs, Mobile app
     - In-Booth: Literature, Giveaways
4. Create a marketing calendar to help you manage your marketing program.

Example:

<table>
<thead>
<tr>
<th>Media</th>
<th>Subject/Message</th>
<th>Product/Service</th>
<th>Send Date</th>
<th>Cost</th>
</tr>
</thead>
<tbody>
<tr>
<td>Email 1</td>
<td>Learn how to solve...</td>
<td>Product 1</td>
<td>8 weeks prior-1/1/XX</td>
<td>$</td>
</tr>
<tr>
<td>Postcard</td>
<td>Free sample of our new...</td>
<td>Product 1</td>
<td>6 weeks prior-1/15/XX</td>
<td></td>
</tr>
<tr>
<td>Email 2</td>
<td>See our new widget in action...</td>
<td>Product 2</td>
<td>4 weeks prior-2/1/XX</td>
<td></td>
</tr>
<tr>
<td>Facebook</td>
<td>Operate our new widget...</td>
<td>Product 2</td>
<td>4 weeks prior-2/1/XX</td>
<td></td>
</tr>
</tbody>
</table>

For a deeper dive on this critical exhibiting topic, we recommend viewing these live and on-demand webinars and reading how-to exhibiting articles available on the Exhibitor Resources web page:

View:

- Tradeshow Social Media Best Practices: Building Awareness & Driving Attendee Engagement
- Driving Qualified Booth Traffic: 5 Innovative Ways to Stand Out From the Crowd and Fill Your Booth With the Right Attendees
- Discovering & Delivering Your Attendee-Focused Value Proposition

Read:

- Improving Your Social Media Presence at a Tradeshow
- The Single Most Important Factor Impacting ROI
- High-Impact Pre-Show Marketing
- How to Rewrite Your Exhibitor Listing to Drive Booth Traffic
- How to Use Event Sponsorships to Support Business Objectives and Deliver Real Value

The Exhibitor Resources web page is your one stop place to access critical exhibiting knowledge, tools and resources. Please be sure to visit and share the link with everyone involved with your exhibit program.

If you have any questions, please feel free to reach out to us. Thank you!